

MULA EDUCATION SOCIETY
ARTS, COMMERCE AND SCIENCE COLLEGE SONA-GAUR
TAL. NEWASA DIST. AHMEDNAGER

A
PROJECT REPORT

ON

"A STUDY CONSUMER SATISFACTION SURVEY WITH REFERENCE TO BANK OF
MAHARASHTRA"

SUBMITTED TO

SAVITRIBAI PHULE PUNE UNIVERSITY

PUNE IN THE PARTIAL FULFILMENT

BACHELOR OF BUSINESS ADMINISTRATION

SUBMITTED BY

MR. KIRAN DATTATRAY THORAT

SY. BBA

UNDER THE GUIDANCE

OF PROF. YOGESH TAMBE



ACADEMIC YEAR 2023-24



Mula Education Society's
Arts, Commerce and Science College, Sonai

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Affiliated to Savitribai Phule Pune University, Pune (I.D.PU/AN/ASC/031/1989)

NAAC Re-accredited with 'A' Grade, DBT Star College Scheme, ISO 9001: 2015

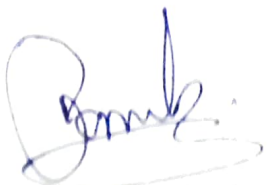
Certified, AISHE Code - C-42096


CERTIFICATE

This is certified that Mr./Ms. Kiran Dattatray Tharal
the Student of Second Year Bachelor of Business Administration
(S.Y.B.B.A.) of Academic Year 2023-2024 (Sem.-III) has been
successfully completed project work on "
"

He displayed high level of inter personal skill during the project

We wish he all the very for her future endeavours.


Project Guide


Internal Examiner


External Examiner

Mula Education Society Arts Commerce and Science College
Sonai - 414105

DECLARATION

I hereby declare that the Project entitled "A STUDY CONSUMER SATISFACTION SURVEY WITH REFERENCE TO BANK OF MAHARASHTRA" submitted by me for the Partial fulfillment of the Second Year BBA Project under the SAVITRBAI PHULE PUNE UNIVERSITY.

I also declare that no chapter of this manuscript in whole or extracts in part has been incorporated in this report from any earlier work done by others or by me. However of any literarure which has been used for this report has been dulyacknowledged providing details of such literature in this references.

NAME -KIRAN DATTATRAY THORAI