

Arts, Commerce and Science College Sonai

Student Satisfaction Survey Analysis

Academic Year 2020-21

2.7 Student Satisfaction Survey

The student satisfaction survey collects in-depth data of students' satisfaction with an educational institute. Maintaining and improving students' satisfaction has been considering an important goal of education system, with the assumption that student satisfaction is demonstrative to bring in suggested changes of in the teaching - learning process. A key factor of student satisfaction is the quality of faculty. The survey template consists of multiple choice questions that collect feedback about multiple aspects of college that can help the management to bring in required changes.

The student satisfaction survey was conducted online at the end of the academic year. The objective of students' satisfaction survey was to measure the students' satisfaction level and their experiences with other aspects of the institute covering following areas as shown below:

A) Students' Satisfaction Survey Analysis of Teacher:

Sr. No	Q. No.	Question	Above 90%	70 -89%	50-69%	30 - 49%	Below 29 %
01	1	How much of the syllabus was covered in the class?	48.56	29.66	12.07	7.08	2.36
02	19	What percentage of teachers uses ICT tools such as LCD projector, Multimedia, etc. while Teaching?	39.89	34.38	16.80	8.66	0.00

Sr. No	Q. No.	Question	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
03	2	How well did the teachers prepare for the classes?	48.29	35.96	10.76	4.72	0.00

Sr. No	Q. No.	Question	Always Effective	Sometimes Effective	Just Satisfactorily	Generally Infective	Very Poor Communication
04	3	How well were the teachers able to communicate?	58.00	30.18	7.61	3.94	0.00

Sr. No	Q. No.	Question	Excellent	Very Good	Good	Fair	Poor
05	4	The teachers approach to teaching can best be described as.	51.18	32.55	11.29	4.72	0.00

Sr. No	Q. No.	Question	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
06	5	Fairness of the internal evaluation process by the teacher	60.63	23.62	11.55	3.94	0.00

Sr. No	Q. No.	Question	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
07	6	Was your performance in assignments discussed with you?	55.12	27.82	10.24	6.56	0.00

Sr. No	Q. No.	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
08	17	Teachers encourage you to participate in extracurricular activities.	50.58	40.22	4.60	4.02	1.14

Sr. No	Q. No.	Question	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
09	10	Teachers inform you about your expected competencies, course Outcomes and programme outcomes.	64.82	24.40	6.56	3.94	0.00
10	14	The teachers able to identify your weaknesses and help you to overcome them.	56.43	26.77	8.40	8.14	0.00
11	12	The teachers illustrate the concepts through examples and applications.	60.10	26.50	7.35	5.77	0.00

Sr. No	Q. No.	Question	Every time	Usually	Occasionally/ Sometimes	Rarely	I don't have a mentor
12	11	Your mentor does a necessary follow-up with an assign task to you.	53.01	33.07	9.19	4.46	0.00

Sr. No	Q. No.	Question	Fully	Reasonably	Partially	Slightly	Unable
13	13	The teachers identify your strengths and encourage you with providing right level of challenges.	51.70	34.64	8.14	5.25	0.00

Sr. No	Q. No.	Question	To great extent	Moderate	Some what	Very Little	Not at all
14	16	The institute /teachers use the student centric methods, such as experimental learning, participative learning and problem	51.70	35.43	7.61	4.99	0.00

		solving methodologies for enhancing learning experiences.					
15	18	Efforts are made by the institute /teachers inculcate soft skills, life skills and employability skills to make you ready for the world of work.	50.13	34.64	7.35	7.61	0.00

B) Students' Satisfaction Survey Analysis of Institution:

Sr. No	Q. No.	Question	Regularly	often	Someti mes	Rarely	Never
01	7	The Institute takes active interest in promoting internship, student exchange; and field visit opportunities for students.	56.43	22.83	11.55	8.92	0.00

Sr. No	Q. No.	Question	Significantl y	Very Well	Moderately	Marginall y	Not at all
02	8	The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth.	38.84	44.09	12.34	4.46	0.00

Sr. No	Q. No.	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
03	9	The institution provides multiple opportunities to learn and grow.	57.48	32.54	6.56	3.15	0.00
04	15	The institution makes effort to engage students in the monitoring review and continuous quality improvement of the teaching learning process.	51.18	36.48	7.35	4.72	0.00

C) Overall Students' Satisfaction Level of College:

Sr. No	Q. No.	Question	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree
01	20	The overall quality of teaching learning process in your institute is very good.	59.58	29.40	7.35	3.41	0.00

Conclusion:-

- This Survey indicates that 88.98 % the overall quality of teaching- learning process of the institute is very good.
- 90.02 % students show that the institute offers multiple opportunities for overall development of students.
- 90.80 % Respondents agree that teachers encourage students to participate in extracurricular activities.




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